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Dear Fellow Apple Technicians!

As you are probably aware, Apple are updating the Hardware Recertification exam on October 15th 2008.

We have received a number of calls seeking some clarification, so have outlined some of the most common questions with answers below.

If, after reading this, you still have any questions, please drop us a line and we will do our best to help.

Most commonly asked questions :

When Do I Recertify?

You should recertify within the 60 days prior to your Service Certification expiration date. (Check your certification status at the Apple Certifications website to determine that date).

How Do I Recertify?

The general rule for Recertifications for every Certified Technician is :

- Pass a hardware Recert exam EVERY YEAR.
- Pass a software Recert exam EVERY SOFTWARE RELEASE.

How Do I know what exams to take?

To determine the exams you need to take to recertify, check your Certification status at the Apple Certifications website. To do this, perform the following steps:

Go to <http://certifications.apple.com> and access your My Certifications page.

Look under Certification Status to see if any of your certifications are "Recertification Required" or "Certified".

If your status is a hyperlink, click it to see the "Exams to Take" page.

You will see the required hardware exam and, only if required, a Mac OS exam.

Do I need to take the Mac OS 10.5 software exam and when?

The 10.5 software Recertification exam is mandatory.

Previously, you were able to use your Mac OS X Support Essentials, Server Essentials or other 10.4 software Certification as the software part of your Hardware technician Recertification.

This is **no longer** the case with Mac OS X 10.5.

Therefore, If you have NOT yet taken the **Mac OS 10.5 Recertification exam (9L0-352)**, you will be required to take it at the same time as taking the new hardware Recertification exam.

My Certifications website displays ACDT/ACPT as well as the new ACMT certification. What exams therefore do I need to take?


At present, there is a migration period from the older Desktop and Portable qualifications to the new combined qualification which means that the certifications website may display both Certifications, (the older and the new).

Your Certifications may be listed, for example, as shown below :

Apple Certified Desktop Technician	Certified
Apple Certified Portable Technician	Certified
Apple Certified Macintosh Technician	In Progress

The newer (ACMT) qualification will likely offer the following exams as required to be taken :

Apple Certified Macintosh Technician Certification Duration: 12 Months

Certification  [Sign Up for Certification Exam](#)

Exam Groups Requirement : All Required

Hardware : Only One Exam Required	Exam Code
Macintosh Service Certification Exam	9L0-006
Software : Only One Exam Required	Exam Code
Mac OS X 10.5 Troubleshooting Exam	9L0-061

Providing your Technician qualification is still valid, you do **NOT** need to take these exams listed under the ACMT qualification.

Exams to take :

Hardware Recertification exam (9L0-311)

Mac OS 10.5 Recertification exam (9L0-352) ~ if not taken previously.

Once you pass your next Recertification exam(s), it will automatically update the ACMT qualification as well.

(This will mean that you will have ACDT/ACPT and ACMT listed as certified).

- If you are still unsure of how to proceed with your Recertifications, then please contact our training team at training@amsys.co.uk.

Regards,

Russell Harris

 Certified Technical Trainer

Amsys Plc -----